

AUN Internal Quality Assurance (IQA) System Design and Development Workshop

24–26 April 2023

Organized by the Ministry of Education and Training of Vietnam (MOET) and
the ASEAN University Network (AUN) Secretariat

Hosted by Vietnam National University Ho Chi Minh City (VNUHCM)

Tentative Program V4.0

Monday, 24 April 2023

[Closed Session by Invitation Only]

Venue: Vietnam National University Ho Chi Minh City

Time: 09.00 - 16.00 (GMT+7)

Participants: AUN Member and AUN-QA Associate Member Universities in Vietnam

Time	Event
08.30 - 09.00	Reception and Registration
Workshop 1: Vietnamese Higher Education Sector - Towards World Class Standards (Breakout Session)	
Group 1 - 4 Venue: Room 512 Workshop Facilitator (AUN): <ul style="list-style-type: none">Andaman Punsawai Process Facilitator: Choltis Dhirathiti, PhD *Workshop instruction will be given by the Process Facilitator to both rooms through Zoom	Group 5 - 8 Venue: Room 717 Workshop Facilitator (AUN): <ul style="list-style-type: none">Chawanvit Panprasert (G5)Chanya Chinsukserm (G6)Ninnart Ratanasukhon (G6)Benyasiri Eimviriyapong (G7)Patitin Lertnaikiat (G7)Korn Ratanagosoom (G8) Process Facilitator: Chawanvit Panprasert
09.00 - 09.30	Workshop 1: Trigger Presentation & Workshop Introduction Topic: Educational Challenges in Vietnamese Universities: Lesson Learned from AUN-QA Programme Assessment
09.30 - 11.00	Workshop 1: Problem Identification Session Outputs: Causes that hinder the development of Vietnamese Higher Education Institutions towards World Class Universities
11.00 - 11.15	Coffee Break

11.15 - 12.30	Workshop 1: Root Cause Mapping Outputs: Diagrams showing the interlink between the major causes
12.30 - 13.30	Lunch
13.30 - 14.30	Workshop 1: Big Picture Analysis Outputs: Strategic analysis of the current state (As Is) of Vietnamese Higher Education focusing on factors that need to be addressed in Day 2 (IQA system redesign)
14.30 - 14.45	Coffee Break
14.45 - 16.00	Workshop 1: Analysis Session <ul style="list-style-type: none"> ● Analyze and write rudimentary suggestion how to change ● Identify pattern of change preferred by each group

Tuesday, 25 April 2023

Venue: Vietnam National University Ho Chi Minh City

Time: 09.00 - 16.30 (GMT+7)

Participants: AUN Member and AUN-QA Associate Member Universities in Vietnam, European Experts, AUN-QA Experts, Representatives from MOET, Center of Educational Accreditation, and AUN-IQAS Task Force

Time	Event
08.30 - 09.00	Reception
Plenary Session <i>Venue: Trần Chí Đáo Hall</i>	
09.00 - 09.15	Opening Session <ul style="list-style-type: none"> ● Assoc. Prof. Dr. Pham Quoc Khanh, Deputy General Director of VQA, Ministry of Education and Training of Viet Nam (MOET) ● Assoc. Prof. Dr. Nguyen Minh Tam, Vice Chancellor, Vietnam National University Ho Chi Minh City (VNUHCM) ● Choltis Dhirathiti, PhD, Executive Director of ASEAN University Network
09.15 - 09.30	Photo Session
09.30 - 10.05	Trigger Presentations (5 minutes per speaker) Moderator: Choltis Dhirathiti, PhD Speakers: <ul style="list-style-type: none"> ● Dr. Gloria Gonzalez Anadon, President of AQU Special commission for

	<p>the Certification of IQAs Implementation, University Autonomo of Barcelona</p> <ul style="list-style-type: none"> ● Dr. Miquel Vidal, Dean, Faculty of Chemistry, University of Barcelona ● Prof. Dr. Satria Bijaksana, AUN-QA Council Member, Institut Teknologi Bandung ● Mr. Johnson Ong Chee Bin, Founder of Education Quality International (EQI) ● Assoc. Prof. Dr. Tan Kay Chuan, AUN-QA Technical Team, National University of Singapore ● Assoc. Prof. Dr. Kamolwan Lueprasert, Special Advisor to AUN Executive Director, King Mongkut's University of Technology North Bangkok ● Dr. Robyn Phillips, Director of XBorder Projects
10.05 - 10.30	<p>Workshop 2: Introduction</p> <p>Moderator: Choltis Dhirathiti, PhD</p>
10.30 - 10.45	Coffee Break & Room Distribution
<p><i>Workshop 2: Making IQA System that Works - Generating Changes for Vietnamese Higher Education (Breakout Session)</i></p> <p><i>Outputs: IQA change and implementation matrix discussed and filled-in by Participants in each group with experts as resource persons</i></p>	
<p>Group 1 Venue: Room 717</p> <p>Workshop Facilitator (AUN):</p> <ul style="list-style-type: none"> ● AUN Secretariat #1 ● AUN Secretariat #2 	<p>Group 2 Venue: Room 201</p> <p>Workshop Facilitator (AUN):</p> <ul style="list-style-type: none"> ● AUN Secretariat #3 ● AUN Secretariat #4
<p>Group 3 Venue: Room 512</p> <p>Workshop Facilitator (AUN):</p> <ul style="list-style-type: none"> ● AUN Secretariat #5 	<p>Group 4 Venue: Room 701</p> <p>Workshop Facilitator (AUN):</p> <ul style="list-style-type: none"> ● AUN Secretariat #6
<p>Group 5 Venue: Room 401</p> <p>Workshop Facilitator (AUN):</p> <ul style="list-style-type: none"> ● AUN Secretariat #7 ● AUN Secretariat #8 	
10.45 - 12.00	Workshop 2: Addressing Behavior and Mindset Challenges
12.00 - 13.00	Lunch

13.00 - 14.00	Workshop 2: Improving Institutional Capabilities and Relationships
14.00 - 14.15	Coffee Break
14.15 - 15.30	Workshop 2: Developing Solutions at the Macro Level
15.30 - 16.30	Workshop 2: Compiling Answers & Conclusion

Wednesday, 26 April 2023

Venue: Vietnam National University Ho Chi Minh City

Time: 09.00 - 12.15 (GMT+7)

Participants: AUN Member and AUN-QA Associate Member Universities in Vietnam, European Experts, AUN-QA Experts, Representatives from MOET, Center of Educational Accreditation, and AUN-IQAS Task Force

Time	Event
08.30 - 09.00	Reception
<i>Plenary Session</i> <i>Venue: Trần Chí Đảo Hall</i>	
<i>Workshop 3: Way forward for Vietnamese Higher Education Institutions (Plenary Session)</i>	
09.00 - 10.00	Workshop 3: Presentation of Changes and Implementation (Output of Workshop 2) Description: Each group to present their idea on the changes required for the redesigned IQA System generated on Workshop 2 (10 minutes)
10.00 - 10.30	Workshop 3: Prioritizing Changes for the Better IQA System in Vietnamese Higher Education Institutions Moderator: Choltis Dhirathiti, PhD Outputs: Quantitative prioritization of the changes required for the redesigned IQA System
10.30 - 11.00	Coffee Break
11.00 - 12.00	Workshop 3: Way forward for Vietnamese Higher Education Institutions Moderator: Choltis Dhirathiti, PhD Outputs: Detailed recommendations on the draft AUN-IQAS (Internal Quality Assurance System) that can be piloted in Viet Nam
12.00 - 12.15	Closing Session

	<ul style="list-style-type: none">• Assoc. Prof. Dr. Pham Quoc Khanh, Deputy General Director of VQA, Ministry of Education and Training of Viet Nam (MOET)• Assoc. Prof. Dr. Vu Hai Quan, Chancellor, Vietnam National University Ho Chi Minh City (VNUHCM)• Choltis Dhirathiti, PhD, Executive Director of ASEAN University Network
12.15 - 13.30	Lunch